

### *What is the Oregon POLST Registry?*

It is a secure electronic record of a patient's POLST orders. It serves as a **backup**, allowing health care professionals emergently treating a patient access to POLST orders *if* the original POLST form cannot be found. Information in the Registry is protected and confidential.



### *How will ICUs access the POLST Registry in an emergency?*

Call the POLST Registry Hotline for emergent POLST form requests (i.e. needed immediately for patient care). Call the Registry business office to request the Hotline number or for any non-urgent POLST requests (i.e. to request a POLST for a patient's chart).

### *What patient information should I have available when calling the Registry Hotline?*

- Full Name
- Date of birth
- Registry ID
- Last 4 digits of SSN
- Gender
- Age
- Street address
- City/County

### *What is the POLST Registry ID?*

It is a unique identifier assigned to each patient. Providing this ID can help Registry staff quickly access POLST information. The ID is printed on a magnet (pictured right) and stickers which you may find in the patients' personal effects.



### *When will a POLST form be faxed?*

For emergent requests, a copy of the POLST form will be faxed immediately to the ICU treating the patient. Non-urgent requests will be fulfilled within one business day.

### *What if I have questions about the POLST orders?*

Registry staff are NOT health care professionals, and cannot give an interpretation of POLST orders. If questions arise about how to proceed with the POLST information, hospital staff should follow their standard treatment protocols.

### *How do I contact the Oregon POLST Registry Office?*

phone: (503) 418-4083 | toll free: (877) 367-7657 | fax: (503) 418-2161 | e-mail: [polstreg@ohsu.edu](mailto:polstreg@ohsu.edu)  
[www.orpolstregistry.org](http://www.orpolstregistry.org) | 3181 SW Sam Jackson Park Rd. BTE234 Portland, OR 97239